

Solen Chevron LVT planks have been designed and manufactured to provide convenient and easy maintenance in both residential and commercial settings. Following these instructions is required to maintain the warranty and to ensure a beautiful appearance and long-lasting performance.

BEFORE AND AFTER INSTALLATION

Before installation, make sure that all conditions specified in the installation instructions are met, particularly regarding acclimatization, and the temperature and humidity of the subfloor and air.

- If adhesive is used during installation, wait the full curing time recommended by the adhesive manufacturer (usually up to 72 hours) before using a wet mop. This allows the adhesive to properly bond with the subfloor and the planks. When installing over an underlay mat with integrated adhesive layer dedicated for LVT, follow the underlay manufacturer's recommendations regarding the full bonding time of the adhesive layer with the floor (usually up to 48 hours). Until the adhesive is completely cured, do not cover the floor with plastic sheeting, as this may interfere with the drying process, cause condensation, and weaken the bond.
- If the floor becomes contaminated with adhesive during installation, wipe it off immediately (before it sets) with a damp cloth. If the adhesive has already dried, it can be removed with a plastic scraper that will not scratch the surface. Do not use sharp or metal scrapers.
- Once installation is complete, sweep or vacuum the surface (use only non-scratch vacuum cleaner attachments) or dry mop the surface to remove dust and dirt.
- If other construction work is carried out during or after the floor installation, ensure that the floor is not exposed to chemicals, particularly paints, adhesives, and solvents, which may cause permanent damage. Such work also carries the risk of mechanical damage, for example from falling tools or heavy objects. These types of damage are not covered by the warranty.
- If adhesive was used during installation, the floor must be kept free from normal traffic until the adhesive is fully cured. When installing over an underlay mat with integrated adhesive layer dedicated for LVT, the floor must also remain free from traffic until the adhesive layer of the underlay has fully bonded with the floor. During this time, do not place furniture on the floor. Follow the recommendations of the adhesive or underlay mat manufacturer.
- Skirting boards should be attached to the wall, never to the floor.
- All furniture items, such as sofas, tables, and chairs, must be protected with felt pads. This will protect the floor from damage. Floor damage caused by dragging furniture across it is not covered by the warranty.

- Very heavy furniture and equipment should be fitted with non-staining, large-surface protective pads to prevent indentations. As a general rule, the heavier the item, the wider the pad should be.
- Furniture on casters should roll easily to avoid scratching when changing direction. The casters should be made of soft, non-staining material suitable for this type of resilient flooring. Do not use ball-type casters, as they can cause permanent damage to the floor.
- Protective mats must be used under office chairs.
- Whenever possible, avoid moving furniture without lifting it. When moving very heavy items, such as appliances or built-in units, use protective moving blankets or sliding pads.
- For residential use, it is recommended to place entrance mats. In commercial settings, or when the area near the entrance presents a risk of bringing in hard particles (e.g., sand or gravel) that could permanently scratch the floor, the use of mats is mandatory. Damage caused by such particles is not covered by the warranty. Do not use mats with rubber backing, as they can discolor the wear layer and void the warranty.
- The surface must be protected from prolonged contact with rubber or other synthetic materials that may chemically react with the wear layer of the planks.
- Protect your floor from extreme and prolonged sunlight. Although it's made of the highest quality materials, very long and intense exposure to sunlight can result in spot color changes over time. The warranty does not cover such defects.

CLEANING

Cleaning Solen Chevron floors is extremely easy, as their top wear layer is made of polyurethane protected with a double UV coating. Follow the cleaning instructions provided below and use only cleaning products specifically designed for this type of flooring.

- Any chemicals that may discolor or damage the floor must be removed immediately.
- Sweeping and vacuuming – regularly remove dust, sand, and small debris using a soft brush or a vacuum cleaner with a non-scratch attachment.
- Damp mopping – use a damp mop and avoid excessive water. For cleaning, only use products designed for LVT/SPC flooring or pH-neutral products, such as mild dishwashing liquid. Stronger detergents are acceptable, provided the floor is wet-mopped again to remove any detergent residue. Failure to wet-mop again can result in detergent buildup and damage to the floor surface, which is not covered by the warranty. Cleaning products should be used sparingly – more is not always better.
- Coffee, wine, ink or grease stains should be removed immediately with a damp cloth and a suitable LVT/SPC cleaner.

- The use of abrasive or harsh cleaning agents, such as bleach, acetone, solvents, alcohol-based products, gasoline, waxes, or polishing pastes, is prohibited and will void the warranty.
- To clean the floor, use only mops and brushes with soft bristles that do not cause damage.
- Standing water should not be allowed to stand on the floor surface. Although Solen Chevron is waterproof, water can seep through gaps in the subfloor, causing adhesive/installation mat issues or mold growth beneath the floor.
- Steam cleaning is prohibited. It may damage the floor.

If you have any questions or concerns, it is recommended to contact the manufacturer.

